

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## STEAMBOAT II METROPOLITAN DISTRICT

### Has Multiple Violations

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated multiple drinking water requirements. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation. The Colorado Department of Public Health and Environment issued an Enforcement Order and Penalty Assessment (Order Number DW.08.23.154724) to our drinking water system on 8/11/2023. The Order requires us to complete corrective actions according to a specific schedule and to notify you of our progress.

#### VIOLATIONS IDENTIFIED DURING AN INSPECTION

A drinking water inspection performed by the Colorado Department of Public Health and Environment on 9/21/2022 identified significant deficiencies and violations that may pose a risk to public health. We were required to take action to correct these deficiencies and violations; however, we failed to take action by the required deadlines as shown in the following table. We also failed to notify you of the violations in a timely manner. This notice was required to have been distributed by 11/18/2022 and repeatedly every three months.

Description of Violation or Deficiency	Required Resolution Date	Steps We Are Taking	Estimated Completion Date
<p><b>Storage Tank Condition May Allow Contamination:</b> The Million Gallon Tank did not have a secure vent screen or a sealing gasket on the hatch. This was identified as Significant Deficiency F310 during the September 2022 inspection.</p>	2/16/2023	We are required to install a vent screen and replace the hatch gasket.	The Enforcement Order requires us to provide evidence of the repairs to the state by 9/10/2023.
<p><b>Storage Tank Not Inspected:</b> We failed to inspect the Million Gallon Tank in 2019, 2020 and 2021. This was identified as Violation F318 during the September 2022 inspection.</p>	2/16/2023	We are required to explain to the state how we will not miss future requirements. We are required to inspect the storage tank twice per calendar year.	The Enforcement Order requires us to provide an explanation and inspection report to the state by 10/10/2023.
<p><b>Low Disinfection Level:</b> The residual chlorine in the distribution system (pipes) was below the minimum. This was identified as Significant Deficiency D230 during the September 2022 inspection.</p>	2/16/2023	We are required to investigate the cause for the low chlorine level and complete corrective actions. We are also required to develop a standard operating procedure to ensure that we maintain adequate disinfection levels in the distribution system.	The Enforcement Order requires us to provide evidence of corrective actions to the state by 10/10/2023.

Description of Violation or Deficiency	Required Resolution Date	Steps We Are Taking	Estimated Completion Date
<p><b>Failure to Monitor for Disinfectant:</b> We were not performing weekly monitoring of the disinfection treatment system. This was identified as Violation R536 during the September 2022 inspection.</p>	2/16/2023	We are required to report a monthly log of the required monitoring to the state.	The Enforcement Order requires us to report a log of chlorine measurements to the state by 10/10/2023
<p><b>Backflow Prevention and Cross Connection Control Program:</b> We failed to develop written annual reports to show that we implemented the program correctly. This was identified as Violation M613 during the July 2022 inspection.</p>	2/16/2023	We are required to implement the program correctly and produce annual reports for 2022 and 2023.	The Enforcement Order requires the reports to be sent to the state by 12/9/2023

**FAILURE TO MONITOR FOR CONTAMINANTS**

We did not perform or report the following contaminant monitoring shown in the table below. We are required to develop a standard operating procedure by 9/10/2023 with assigned duties to ensure that the required sampling and reporting is performed on time. We are required to complete all of the following sampling for the current monitoring periods, in accordance with the corrective action schedule in the Enforcement Order.

Monitoring Period	Monitoring Not Performed
Year 2022	Nitrate
3-Year 2020-2022	Synthetic Organic Chemicals
November 2022	Total Coliform Bacteria and Disinfectant in the Distribution System
December 2022	Total Coliform Bacteria and Disinfectant in the Distribution System
March 2023	Total Coliform Bacteria and Disinfectant in the Distribution System
April 2023	Total Coliform Bacteria and Disinfectant in the Distribution System (Reported Late)
May 2023	Total Coliform Bacteria and Disinfectant in the Distribution System
July 2023	Total Coliform Bacteria and Disinfectant in the Distribution System

**What does this mean?**

- Not completing all sampling/testing means that we cannot be sure of the water quality during that time.
- Disinfectant residual serves as one of the final barriers to protect public health. Lack of an adequate disinfectant residual may increase the likelihood that disease-causing organisms are present.
- Uncorrected significant deficiencies may allow contamination or disease-causing organisms to enter the drinking water.
- Inadequately maintained storage tanks, identified through inspections, may allow contaminants or disease-causing organisms to enter the drinking water

- Uncontrolled cross connections can lead to a back pressure or siphonage event that may allow contaminants or disease-causing organisms to enter the drinking water.
- **These disease-causing organisms (viruses, parasites, bacteria) can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.** These symptoms are not only caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to consult your doctor.

#### **What should I do?**

- **You do not need to boil your water or take other actions. However, if you have specific health concerns, consult your doctor.** If you have an infant, severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your doctor about drinking this water. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

For more information, please contact **Scott Smith** Water Operator in Responsible Charge at **970-846-9732** or [jjdssmith@yahoo.com](mailto:jjdssmith@yahoo.com)

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by: STEAMBOAT II METRO DISTRICT – PWSID CO0154724  
Date distributed: January 2, 2024